

# CROWD CONTROL

## **POSITION SUMMARY**

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Crowd Control volunteers facilitate smooth pedestrian traffic flow throughout the facility, monitor audience, keep walkways and aisles clear. Effective crowd control is critical to a safe and well-run event.

## **FIRST VOLUNTEERS**

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- Demonstrate Gracious Professionalism
- Contribute to creating an exciting, fun, highly-charged environment
- Make a difference in the lives of youths by creating a meaningful, inspirational and educational experience for team members
- Participate in required training, and attend Volunteer Orientation Meeting
- Check-in daily at the Volunteer Registration/Information Table prior to start of shift
- Receive a Volunteer shirt and badge to be worn while participating in an event

## **POSITION OVERVIEW**

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- High visibility role
- Physically active role; not sedentary

## **RESPONSIBILITIES**

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- Restrict team access to Pit prior to morning opening of area; clear Pit of people after close of area
- Keep aisles, hallways and team traffic pathways clear in the Pit, near the playing field
- Limits team, volunteer, and public access to field
- Monitor access to designated Judge and Media/VIP areas
- Prohibit teams from "saving" blocks of seats
- Provide directions, i.e., to bathroom, concessions, Pit, Emergency Medical Technicians

## **EXPERIENCE AND SKILLS NEEDED**

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- *FIRST* experience not required
- Outgoing, friendly personality
- Strong interpersonal/communication skills
- Ability to take charge; be assertive, but tactful
- Ability to move about facility
- General knowledge of facility and event layout
- Adults preferred, older teens may be considered

## **TIME COMMITMENT**

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<b>Commitment:</b>	Minimum one day + Training
<b>Approximate times:</b>	Wednesday..... 6:00 P.M.- 8 P.M. Mandatory Volunteer Orientation Training
	Thursday ..... 7:30 A.M.- 8 P.M.
	Friday ..... 7:30 A.M.- 5 P.M.
	Saturday ..... 7:30 A.M.- Completion

*NOTE: Volunteers should arrive on site approx 30 minutes prior to start of shift if meals are desired*

## **TRAINING**

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Event Assistant conducts training during the Wednesday Volunteer Orientation Dinner and Training, and provides guidance during the competition.

## **REPORTING RELATIONSHIPS AND SUPERVISION**

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Direct supervision: Event Manager  
On-site guidance: Event Assistant and Volunteer Coordinator